



ICE

The Hub of the Intevity Platform

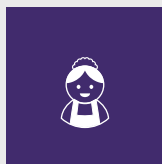


WHAT YOU GET WITH ICE



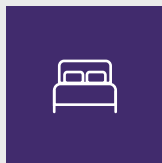
CONTROL PANEL

Control Panel includes account management, analytics, guest marketing, and content control, as well as, a set of operational tools and a customized guest-facing interface that bridges the Intevity Platform and the hotel's back-end infrastructure.



REQUEST MANAGEMENT

Assign tickets to specific staff members or departments, track its progress from the moment it is placed to the time the ticket is closed. The interface also allows you to view all requests using filters such as check-in date and ticket status.



IN-ROOM DINING

Track every order with robust metrics available to your staff which allows them to easily modify and update the application in real-time, as well as, add lead times to each item. Guests have the ability to select modifiers and add additional notes.