

ICEapp

Provide your guests with greater control by turning their mobile devices into guest service tools from anywhere in the world.



TARGET GUESTS BY LOCATION

A wide assortment of features allow you to take advantage of the most cutting-edge mobile technologies available. ICEapp allows you to use the guest's location to send more targeted marketing to their device, as well as determine when a guest is approaching your property to have your staff prepare for their arrival.



BENEFITS FOR YOUR STAFF

In addition to the downloadable guest-facing app, ICEapp includes a back-end management panel, called ICE HUB that allows you to:

- Edit content in real-time
- Manipulate the look & feel of your guest-facing interface
- Track all requests
- Integrate with any POS, PMS, or other management systems
- Automatic business intelligence & metrics
- Easily create an effective guest service strategy
- View real-time business intelligence & metrics



MINIMAL INVESTMENT REQUIRED

Benefits of working with Intelity:

- Experience in creating mobile apps for hotels
- Flexible, cost-effective pricing packages
- Products created with your guests in mind
- Branding based on client specifications

KEY FEATURES



KEYLESS ROOM ENTRY

Give your guests the option to bypass the front desk entirely, alleviating demand on your staff and providing an efficient check-in and -out that can increase guest satisfaction drastically.



LOCATION-BASED FEATURES

Use mobile geo-fencing technology to send specific messages to guests within close proximity of your property.



SUPPORT

Nearly 24/7 technical support from our team of experts to ensure that your services work as planned.

Available on:



Easy-to-use guest-facing interface that is compatible with both Apple and Android devices and available in multiple languages.

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