



Give Your Guests
What They Expect.

Give Your Staff
What They Need.

PMS: PROPERTY MANAGEMENT SYSTEM

What is Intelity's PMS Integration and What Does it Do?

Intelity's PMS Integration communicates with PMS systems to capture key guest details.

In the guest room:

- Information from the PMS is sent to ICE
- Guest details automatically populate into ICE with the following:
 - Guest Name
 - Check-in and check-out dates
 - Room Number
 - Information such as Reservation Number/Code or Group Number/Code

On Mobile Device:

- Allows in-house guest validation based on name and room number



Tip: If no one is checked into a room, ICE services are unavailable.

How Does it Work?

Our integration connects with your PMS system to deliver guest details automatically to ICE. Upon check-in, ICE services are activated. The guest will see their name and information on their in-room tablet (if applicable). The interface may also allow express check-out and viewing of the guest's folio. After check-out, ICE services are disabled.

What PMS Systems Does Intelity Integrate With?

1. Cenium
2. COMTROL
3. Fidelio Cruise
4. Galaxy Hotel Systems (Starwood)
5. HMS / Infor
6. INNSIST
7. Integra
8. LMS / Agilysys
9. Maestro / Northwind
10. OnQ (Hilton)
11. Opera / Micros
12. PAR Springer-Miller
13. Protel
14. RDP

What Do I Need to Get Started?

Prior to the integration with Intelity, your hotel must provide the following:

- The specific part or module needed for PMS integration (please see your PMS vendor)
- Secure VPN Tunnel must be established connecting the hotel to Intelity