

# ICEweb

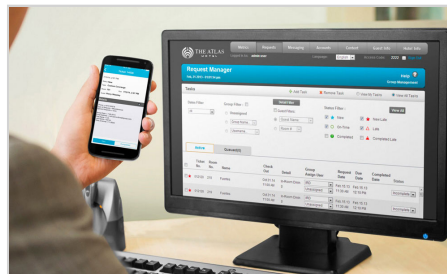
Allowing you to go beyond a basic hotel website and offer guests a more complete, personalized experience through the Internet.



## TAKE GUEST SERVICES ONLINE

Build a customized guest service menu that can automatically load as a designated landing page on any device connected to the hotel's network. We offer a number of services, such as:

- Room service & in-room dining menus
- General hotel information
- Wake-up calls
- Digital guest feedback
- Social media content sharing



## BACK-END BENEFITS

ICEweb includes our trademarked ICE HUB Control Panel, a back-end management panel that will empower your management and staff to truly revitalize the level of service offered.

- Edit content in real time
- Integrates with any POS, PMS, or other management systems
- Automatic business intelligence & metrics
- Create a guest service strategy that is more proactive than reactive



## MINIMAL INVESTMENT REQUIRED

Benefits of working with Intelity:

- Experience in creating guest services platforms for hotels
- Flexible, cost-effective pricing packages
- Products based on feedback from hundreds of clients and their guests
- Custom designs based on client specifications

## KEY FEATURES



### BUSINESS INTELLIGENCE

Receive invaluable metrics and data that can assist your management and staff in not only monitoring guest activity on our platform but also strengthen your guest service policies by sending more targeted messages and marketing to your guests.



### INTEGRATES EASILY

Intelity uses state-of-the-art APIs to enable its ICE software to share data with a variety of hotel management systems. By linking these systems with Intelity's Platform, hotels can create one digital environment to operate all of their processes.



### SUPPORT

Nearly 24/7 technical support from our team of experts to ensure that your services work as planned.

#### Browser Requirements:

Microsoft Internet Explorer, Version 7 or newer (Windows)  
Mozilla Firefox, Version 5 or newer (Windows/Mac)

Accessible via desktop & mobile, compatible with any connected device, including laptops or PCs. Easy-to-use guest-facing interface that is compatible with both Apple and Android devices and available in multiple languages.

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